

Three Approaches to Solving Problems

1. **The Laissez Faire Approach** (Laissez Faire - from the French meaning "let alone, let pass")
Individuals, groups, and/or organizations that use this approach to solve problems want to avoid direct confrontation if at all possible. Those who do problem solve in this manner are likely to remain "silent" while hoping that their "example" will serve as a model for the "right way."
2. **The Direct Action Approach.**
Individuals, groups, and/or organizations that use this approach to solve problems take matters into their own hands. They often seek immediate resolution to problems and issues. Those who use this approach to problem solve have little or no patience with the time and effort it takes to hear all sides and work together for the benefit of all (common good). Their mantra is "action" and their impatience for results may find them involved in non-rational behavior, illegal activities, and violent confrontation.
3. **The Rational Approach.**
Individuals, groups, and/or organizations that use this approach to solve problems typically involve in dialogue and discussion those connected to the problem. They work to clarify the problem, analyze its causes, identify and assess possible alternatives, choose and implement a plan, and then evaluate whether it worked. They continue working together to successfully resolve problems to insure a resolution that promotes all involved - for the common good.

